

REMARKS/ARGUMENTS

Claims 19-27 remain in this application. Claims 1-18 have been cancelled. The applicant reserves the right to resubmit claims 1-18 in a continuation application. Claim 19 has been rewritten in independent form to overcome the objection in the Office Action. Claim 19 has also been amended to correct a the condition associated with the step for transmitting the requested information to the mobile device. Specifically, the last limitation of claim 19 has been amended to describe the “transmitting the requested information to the mobile device” as a step.

Claim 20 has been amended to change the dependency from claim 18 to claim 19. New claims 21-22 depend from claim 19 and each include additional limitations regarding the method for providing information to the mobile device. Because claims 20-22 depend from claim 19 the applicant respectfully requests that the these claims be allowed.

Claim 23 is an independent claim that includes all of the limitations of claim 19 as well as additional limitations directed towards the conditions of the method steps. These additional limitations include various additional processing steps: transmitting the query from the broker to the personal agent computer occurs upon a request of the personal agent computer, wherein the request contains identifying information to be matched to the identification information in the query; transmitting the requested information from the broker to the mobile device when initiated by the mobile device; storing the query with the ticket in a request que of the broker; transmitting the query and the ticket that is attached to the query from the broker to the personal agent computer if the personal agent computer is authenticated by matching identification information; providing the ticket along with resulting information from the personal agent to the broker; and

storing the resulting information associated with the ticket by the broker. Because claim 23 includes all limitations of claim 19, the applicant requests that claim 23 be allowed.

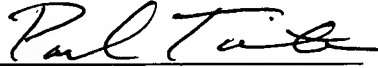
New claims 24-26 are similar to claims 20-22 and depend from claim 23. Because claims 24-26 include all limitations of claim 19, the applicant requests that claim 23 be allowed.

Applicants respectfully submit that the pending claims are patentable over the cited prior art and request that they be allowed. The Examiner is encouraged to call the undersigned collect at (415) 705-6377 if there are any outstanding issues or questions which can be resolved to allow this application to be passed to issue.

Respectfully submitted,
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By:


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